

THE HEALTH & WELLBEING OF OUR PATIENTS, CLIENTS & STAFF IS OUR NUMBER-ONE PRIORITY

We remain committed to delivering exceptional care to your pet, while doing our part to reduce the spread of respiratory illness (in particular, COVID-19 coronavirus), including careful monitoring of the health and wellbeing of our staff.

We are trying to minimise the number of clients in our practice at any time. When you arrive, please call our reception team and they will advise when you can enter the practice. If you are told to wait, if you can please wait outside the practice or in your car and the reception team will call you as soon as you can enter.

If you've been exposed to COVID-19, had close contact with someone who has, or you're experiencing symptoms (new persistent cough and/or fever) and your pet needs veterinary care, please do not enter the practice. Please call us. We will be able to advise you on how your pets can receive the care they need.

Please limit your time in the waiting area, and maintain at least 2 metres of space between you and other pet owners in common spaces.

WE WOULD ASK THAT YOU PLEASE WASH YOUR HANDS WHEN YOU ENTER THE PRACTICE. ALTERNATIVELY, IF YOU CAN'T USE SOAP & WATER, HAND SANITISER IS AVAILABLE AT RECEPTION.

THANK YOU FOR YOUR UNDERSTANDING.